



GREATER WILLIAMSBURG
TRAUMA-INFORMED
COMMUNITY NETWORK

Trauma-Informed Agency Self-Assessment

The Greater Williamsburg Trauma-Informed Community Network's (GW-TICN) vision is supporting a trauma-aware, resilient, compassionate and inclusive community characterized by trust, transparency, and reduced stigma to ease the impact of trauma exposure.

GW-TICN member agencies, to include government, for-profit and non-profit businesses, are asked to complete an agency self-assessment to develop a unified professional response to trauma-informed care within the Greater Williamsburg area. A review will be conducted on an agency and community level to identify opportunities for program and environmental change, assist in professional development planning and to inform organizational and community-wide policy change.

All responses will be anonymous.

Please indicate the level your agency demonstrates in each trauma-informed statement below. Use your initial impression. Remember: 1. You are evaluating the agency not your individual performance; 2. You are evaluating the agency based on practices, policies and culture that influence the day-to-day environment at the agency.

Agency

Department/Program/Unit

Policy Review/Governance and Leadership

	Minimally	Moderately	Significantly	Fully	Do Not Know	N/A to My Role
Agency guiding principles and strategic plans (vision, mission and goals) reflect a commitment to providing trauma-informed services and supports.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The program has written policies that are supportive of trauma informed approaches and demonstrate a commitment and respect for cultural differences.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Agency leadership understand the value and have specific training and background in trauma informed care.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Agency leaders discuss trauma-informed care in internal agency meetings and in public forums.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you responded with 'Minimally/Moderately,' 'Do Not Know' or 'N/A to My Role,' please expand upon your response in the comment field below.

boundaries.

Staff at all levels of the program receive training and education on: The use of "first person" language and descriptive language instead of using labels or judgement to identify people.

Staff at all levels of the program receive training and education on: How to preserve confidentiality and have respectful internal communication about clients.

Supervisors in the agency help staff members understand how their stress reaction impact their work with consumers.

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Supportive Environment

	Minimally	Moderately	Significantly	Fully	Do Not Know	N/A to My Role
The physical environment promotes a sense of safety, calming, and de-escalation for children, youth, family members and staff.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Waiting/reception areas are designed and furnished to promote dignity and safety, have child friendly features and solicit consumer voice in their design.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you responded with 'Minimally/Moderately,' 'Do Not Know' or 'N/A to My Role,' please expand upon your response in the comment field below.

Supportive Environment: Diversity, Equity, Justice & Inclusion

	Minimally	Moderately	Significantly	Fully	Do Not Know	N/A to My Role
The agency provides services that engage and are accessible and affirming to: Linguistically Diverse Groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The agency provides services that engage and are accessible and affirming to: Ethnically Diverse Groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The agency provides services that engage and are accessible and affirming to: Racially Diverse Groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The agency provides services that engage and are accessible and affirming to: Culturally Diverse Groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The agency provides services that engage and are accessible and affirming to: LGBTQI+ Community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you responded with 'Minimally/Moderately,' 'Do Not Know' or 'N/A to My Role,' please expand upon your response in the comment field below.

Supportive Environment: Privacy & Confidentiality

	Minimally	Moderately	Significantly	Fully	Do Not Know	N/A to My Role
The agency demonstrates respect for privacy and confidentiality by: Educating consumers about the limits and extent of privacy and confidentiality.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The agency demonstrates respect for privacy and confidentiality by: Following internal policies and procedures related to sharing information.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The agency demonstrates respect for privacy and confidentiality by: Providing private space for consumers and staff to discuss private issues.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Service Recipients Engagement

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Individuals receiving services are given opportunities to evaluate the program and offer their suggestions for improvement in anonymous and/or confidential ways (e.g. suggestion boxes, regular satisfaction surveys, meetings focused on necessary improvements, advisory committees, etc.).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Services

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Staff prioritize consumer safety to avoid re-traumatization and support resilience.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reassessment of consumer needs is done on an on-going and individualized basis.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The agency has the capacity to provide or make a timely referral to a continuum of trauma informed services and supports.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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